## REMARKS

This Amendment responds to the Office Action dated March 9, 2004. A diligent effort has been made to respond to all of the objections and rejections contained in the Office Action and reconsideration is respectfully requested.

The title has been amended to more accurately describe the claimed invention.

The Examiner objected to the drawings, but it is not clear from the Office Action what problem is being raised in the objection. The objection refers to a proper "legend" for certain items shown on Figures 1, 2 and 5, however this objection is unclear. Applicants cannot amend the drawings at this point without further clarification from the Examiner as to the precise nature of the drawing objection.

Claims 1-5 have been cancelled, without prejudice. New claims 6-52 are added for consideration.

The new claims recite numerous steps and limitations thereof that are not set forth in the art cited by the Office Action. For example, claim 6 provides for a method of remotely processing a voice mail message in a unified messaging system using a wireless mobile communication device having circuitry for communicating over a wireless data communication channel and a wireless voice communication channel. The method of claim 6 includes the following steps: receiving the voice mail message at the unified messaging system and storing it in a data store associated with the user of the wireless mobile communication device; detecting the stored voice mail message at the data store and transmitting a notification signal to the

wireless mobile communication device via the wireless data communication channel, the notification signal including information regarding the voice mail message; displaying the voice mail message information on a display interface of the wireless mobile communication device, the display interface providing one or more commands for processing the voice mail message, wherein one of the one or more commands includes a message retrieval command; transmitting a command signal from the mobile communication device to the unified messaging system, the command signal including the message retrieval command; and in response to receiving the message retrieval command, transmitting the voice mail message to the wireless mobile communication device via the voice communication channel. These steps are not disclosed in the art cited in the Office Action and therefore this claim, and its associated dependent claims, are in condition for allowance.

Likewise, the remaining new claims set forth features and limitations which are not present in the cited art and therefore these claims are also in condition for allowance. Claim 18, for example, provides a method of remotely controlling a voice mail system using a dual-mode wireless device in which a notification message is transmitted to the dual-mode device via a wireless data network and the voice mail is transmitted to the dual-mode device via a wireless voice network. Claim 46 recites a method of remotely controlling PBX functions using a dual-mode wireless device and claim 49 recites a method of processing a voice call at a PBX system by placing the received call on hold and sending a notification signal to a wireless mobile device. The limitations and steps of these claims are similarly not present in the prior art and therefore these claims, as well as the claims that depend therefrom, are in condition for allowance. Finally, the many new dependent claims set forth additional steps and limitations that are not

found in the cited art from the Office Action and thus these dependent claims are also in condition for allowance.

Respectfully submitted,

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